



# GENERAL QUALITY POLICY

## Patterson Pump Company

*A business committed to our Customers*  
*Demonstrated by:*

Meeting Customer Requirements	Striving to satisfy our customers needs in terms of products, services, and value
Continuously Improving	Creating an atmosphere toward improvement of products and services with the aim to remain competitive in the global market
Total Quality Management	Establishing a system of activities directed at delighting customers and empowering employees

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President & General Manager